

eBulletin

May to June 2023

Annual Report

We are pleased to announce the publication of our [Annual Report for 2022 to 2023](#). This is our first Annual Report under Support Staffordshire and can be viewed on our website. Find out what we have achieved in the last year.



Care Homes Report



We submitted our draft report to the Council in May which outlined 12 areas that were important to care home residents. We will now check that we have covered everything with a [follow-up survey](#). This will hopefully evidence wider support for the 12 areas identified.

Cost of Living Survey Results

The results of our Cost-of-Living survey have just been published. Due to the small sample size, we have also considered the National results from Healthwatch England, and data gathered by other Healthwatch (in Lincolnshire and North Yorkshire). We also hope to pick up this topic again this Autumn. [View the report here](#).



We need Your Views!

New Surveys



In the last bulletin we talked about our Deep Dive projects. We now have four new surveys out online to gather feedback from specific groups of interest for our Deep Dives. These can be accessed by clicking on the links below.

- [Rurality survey](#) – for those who live in a rural area
- [Co-occurring conditions survey](#) – for those with neurodiverse conditions such as autism, ADHD, dyslexia, Tourette's etc.
- [Romany & Travellers survey](#) – for people with a stable base in Staffordshire or who use health and care services here while passing through
- [Care Experienced Young People](#) – for people who have experience of the care system, as a young person

We will also be promoting these surveys on Social Media, so please share with any groups that may be able to help us. We can also visit groups in person to help people complete the surveys on paper or online. Call **0800 051 8371**

Engagement Fund

If you run a voluntary sector group or service related to a 'hard to reach' people, we may be able to reward participation from the group with a grant of around £500. This would involve 4-6 sessions of about 40 minutes with 6-7 people from your group/service.

Do you deal with a Seldom Heard community in Staffordshire?

Would you like to earn the group £500 for sharing their views on Health or Social Care?

Sessions can be run by yourselves or with the help of one of our Engagement Officers. Please contact our Manager Baz Tameez for more information on baz.tameez@healthwatchstaffordshire.co.uk

You can find the application form here:

<https://healthwatchstaffordshire.co.uk/wp-content/uploads/2023/07/Engagement-Fund-Form.pdf>

Learn more about our Engagement Fund
healthwatch
Staffordshire



Staff Update

In May Healthwatch Staffordshire welcomed Christine Sherwood to the Team. She will be working as an Engagement Officer across the County, focusing on Social Care. She will also be taking care of our Healthwatch Volunteers.

Engagement Officers

Emma Ford North

Daniela Ballantine South West

Dave Bassett South East

Baz Tameez Healthwatch Manager

Chris Sherwood Social Care

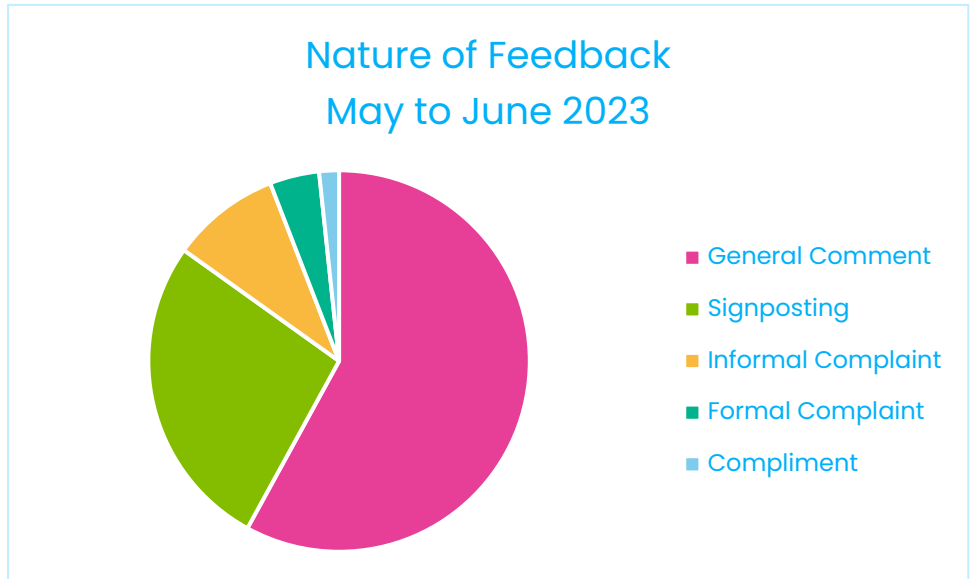
Claire Hill Data Analyst

Healthwatch Staffordshire

May to June Feedback

Main Services:

- GPs
- Community Services
- Continuing Care
- Mental Health
- Dentistry
- Support Groups



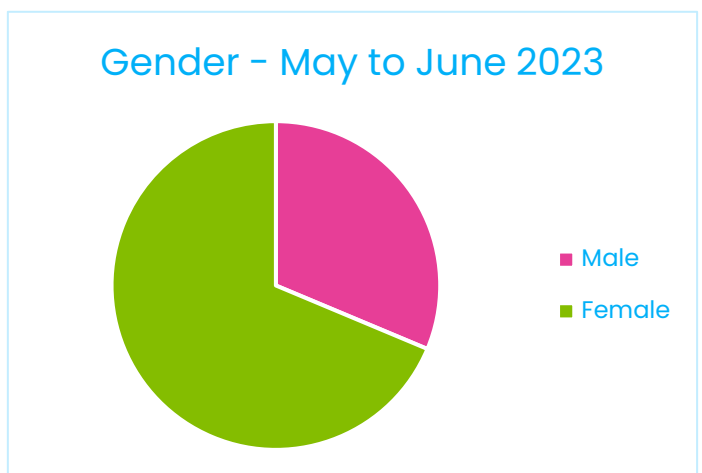
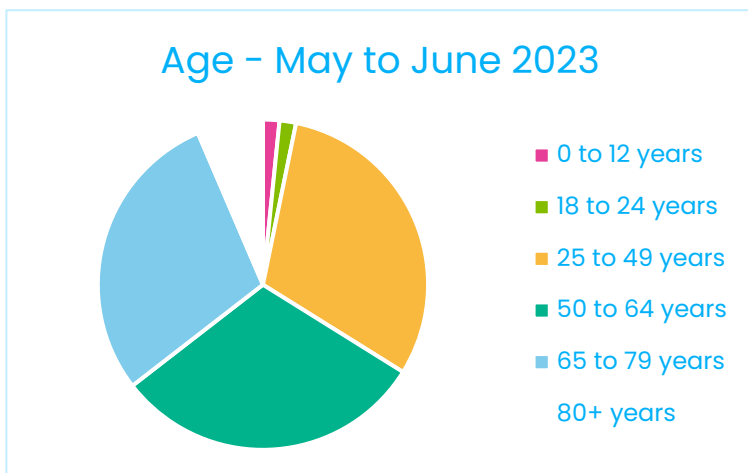
Other services mentioned:

Community hospitals, Other, Hospital Outpatients, Learning Disability Services, Adult Social Care and Care packages.

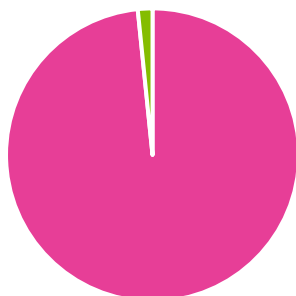
The data does NOT cover Enter & View Visits nor responses to Surveys (which will be analysed separately after they close).

Demographic data is not available for all respondents. We reached 25 carers and 6 people in 5 seldom heard groups - homeless people, those who misuse drugs, those who are geographically isolated, people with limited family or social networks and refugees/asylum seekers.

We heard from people with various disabilities and long-term conditions including: physical/mobility impairment (6); sensory impairment (1); learning disability/difficulty (3); mental health condition (13); diabetes (3); dementia (2); cardiovascular conditions (2); cancer (1); hearing impairment (1) and epilepsy (1).

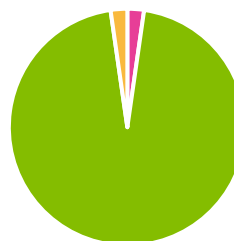


Birth Sex - May to June 2023



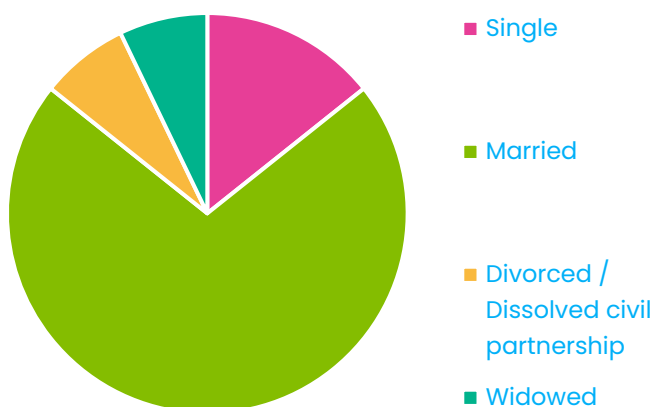
■ Current same as birth ■ Current different to birth

Sexual Orientation - May to June 2023



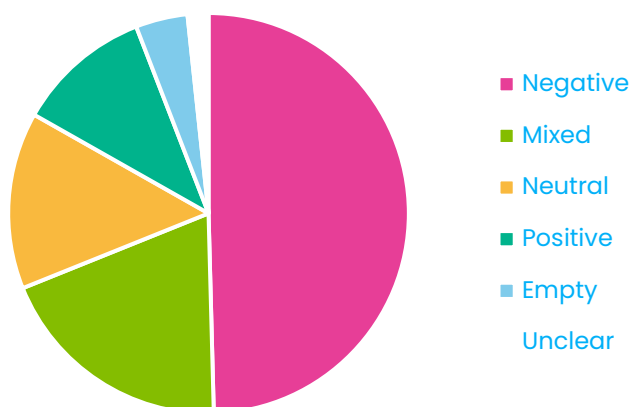
■ Bisexual ■ Heterosexual / Straight ■ Pansexual

Marital Status - May to June 2023



■ Single
■ Married
■ Divorced / Dissolved civil partnership
■ Widowed

Sentiment May to June 2023

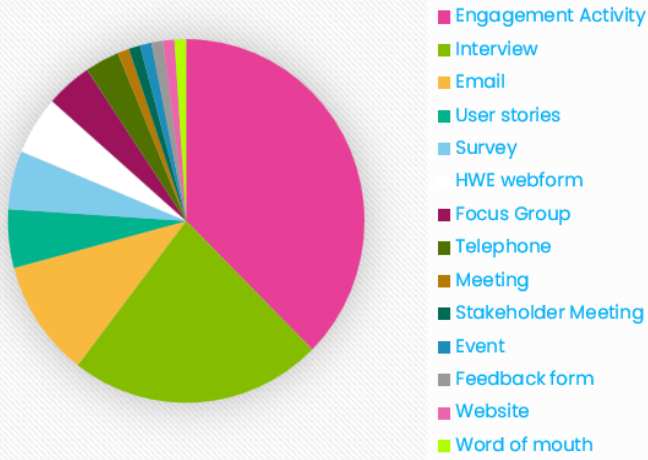


■ Negative
■ Mixed
■ Neutral
■ Positive
■ Empty
■ Unclear

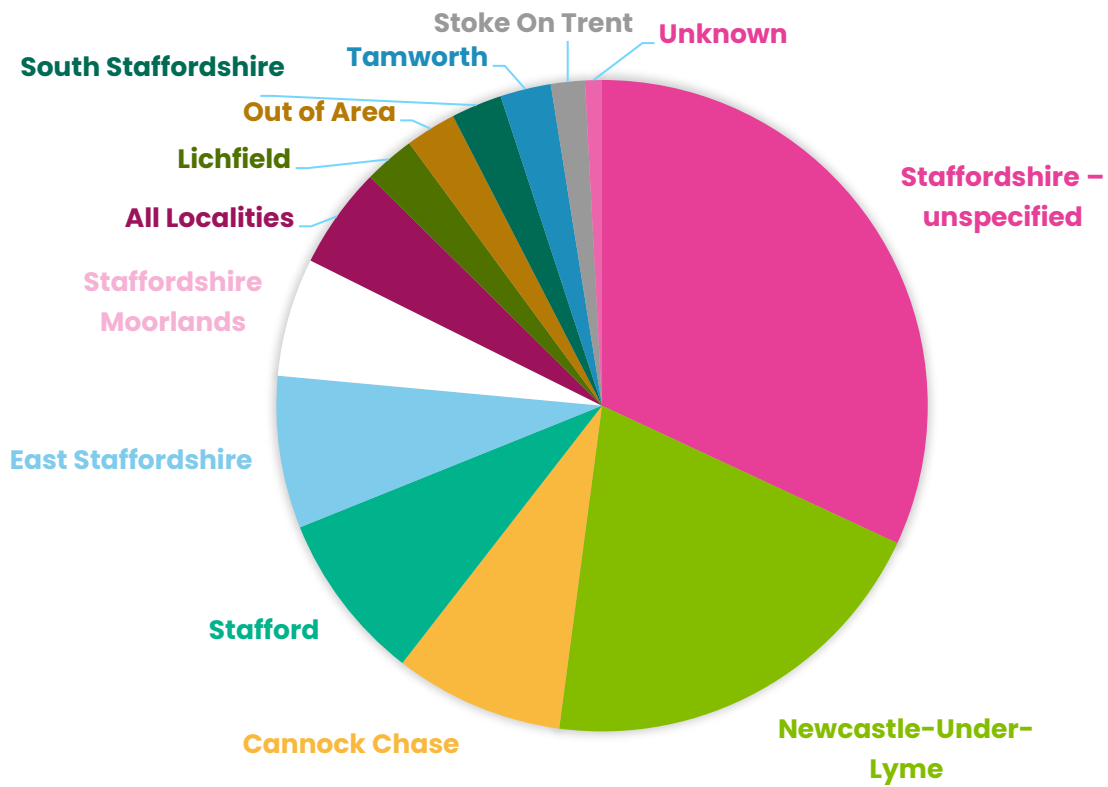
Top Themes – May to June 2023	#
Access to services	82
Staff attitudes and performance	42
Lifestyle and wellbeing, wider determinants of health	25
Follow- on treatment and continuity of care	20
Person centred care	17
Booking appointments	16
Communication with patients treatment explanation / verbal advice	15
Quality of treatment	15
Accessibility & reasonable adjustments	14
Caring, kindness, respect and dignity	14
Face to face appointments	13

Figures show total times this theme was mentioned Cases may mention more than one theme.

Source of Data
(more than one may apply)



LOCALITIES - MAY TO JUNE 2023



Highlights from Local Engagement

We have been busy engaging with the Community over the last 2 months.

In May there were lots of events for Dementia Action Week and in June we have been busy visiting various Locality Forums across the County.

Cannock Reminiscence Café

As part of the Dementia Action Week, Daniela went to a Reminiscence (Nostalgia) Café, held at the Cannock Chase Museum. There were support group discussions and networking, alongside a range of therapeutic approaches through arts and craft, looking at exhibition and memorabilia.



VCSE Locality Forums

These quarterly events are for Voluntary, Community and Social Enterprise organisations. They are organised by Support Staffordshire with one for each Borough/District Council area. They allow local groups to network, share information and hear presentations. In the summer events there may also be a Marketplace.

In June, Healthwatch Staffordshire attended seven of these Locality Forums in: Cannock Chase, South Staffordshire, Lichfield, Staffordshire Moorlands, Newcastle, Tamworth and East Staffordshire. The work of Volunteers with Support Staffordshire was also recognised at these events.



ICB Events for Dementia Action Week

Emma supported Dementia Action Week by attending 2 events organised by the Staffordshire & Stoke-on-Trent Integrated Care Board and the City of Stoke-on-Trent Council. These were at Festival Park and the Affinity Shopping Centre. For more information about local help please visit [the Dementia section of the Council website](#)



Health & Wellbeing Event at Tutbury

Chris accompanied Dave to this Wellbeing Event organised by Tutbury Surgery PPG. They signposted people to community mental health services and the patient experience team at the University Hospitals of Derby and Burton. They were also able to network with other stallholders.



South Staffordshire Wellbeing Select Committee

Baz, Dave and Daniela attended this event where they were able to give the Committee an update on Healthwatch Staffordshire's activities.



Stoke Pride

Emma with Pauletta Pick-Up at Stoke on Trent Pride 2023 in June. She was there to engage with the LGBTQIA+ community and hear their views on Health and Social Care in Staffordshire.



Healthwatch England

At recent Healthwatch Networking Events we heard from Healthwatch Blackpool about their work on [Vaping in Children and Young People in Blackpool](#).

Social Media

During May and June, we promoted local events we were attending (see highlights above) and surveys we are running, as well as other local services, events and news. Local services promoted included [STARS](#) who we recently met up with and [Outside](#).

We posted about the following health awareness campaigns: Diabetes Week, Dementia Action Week, Refugee Week, Cervical Screening Awareness Week, Men's Health Week, Learning Disability Week, Mental Health Awareness Week, Volunteer Week and Breathe Easy Week.

We also shared advice about Summer Travel and Festivals, the MMR vaccination and Heat Exhaustion.

Get in touch

Healthwatch Staffordshire

Support Staffordshire, Civic Centre, Riverside, Stafford ST16 3AQ

0800 051 8371

www.healthwatchstaffordshire.co.uk

enquiries@healthwatchstaffordshire.co.uk

Twitter <https://twitter.com/HWStaffordshire>

Facebook <https://www.facebook.com/HWStaffordshireOfficial>

Instagram <https://www.instagram.com/hwstaffordshire/>