

NHS 111

NHS 111 can help if you think you need medical help right now.

You can get help from NHS 111:

- by using 111 online
- in the NHS App
- by calling 111

They can direct you to the best place to get help if you cannot contact your GP during the day, or when your GP is closed (out-of-hours).

Alternative access to NHS 111

If you have difficulties communicating or hearing, you can:

- Call 18001 111 using the <u>Relay UK app</u> on your smartphone, tablet or computer, or via a traditional textphone; or
- Use the NHS 111 <u>British Sign Language (BSL) interpreter service</u> if you're deaf and want to use the phone service.
- View the video link to help people with a learning disability, autism or both, to use the NHS 111 service.
 https://horizonhealthcare.nhs.uk/practice-information/easy-read-news/nhs-111-an-inclusive-service/

Other resources are also available on the NHS 111 service including:

- a <u>large print guide to NHS 111</u>
- an easy read quide to NHS 111
- an <u>audio guide to NHS 111</u>

Click here for further information about using NHS 111.