

Difficulties Registering with a GP – Excluded Patients

We sometimes hear from patients who have been removed from their GP service because their behaviour is perceived as “violent, threatening or aggressive”.

The patient may dispute this, or sometimes this behaviour arises out of frustration when accessing the service. This may arise due to a lack of reasonable adjustments from the service or to a mental health crisis with the patient.

Unfortunately, once in this situation, these patients have limited choices and will be referred to the following service:

Removal from GP list due to violent, threatening or aggressive behaviour

The [Special Allocation Scheme \(SAS\)](#) is a secure NHS service for patients who have been removed from a GP Practice due to violent, threatening or aggressive behaviour. The scheme ensures that you can still access essential GP services, even if you can no longer be seen at your previous Practice. However, if you are placed on the SAS, you will not be able to choose your GP Practice – you will be allocated to a specific provider within the scheme.

Emergency Prescriptions

In the meantime, should you run out of medication and cannot get a new prescription, it is possible to request an urgent prescription via NHS 111.